



## Back to School

It's almost the start of Back to School and by Mid June we'll have all our finished stock in the warehouse.

Orders can be placed as soon as you wish and if you needed to exchange any item before school starts in September, just send the item(s) back to us and we'll send the replacements straight away.

Orders can be placed online, or from 10<sup>th</sup> July you can book to come to our shop in Elvington.

The best way to ensure a prompt service if you come to our shop is to make an appointment and you'll be seen promptly. You can still just call to our shop but you may have a wait if we have appointments waiting.

## Need Advice or help?

Quite often parents have a number of questions, particularly if your child is just starting school or starting a new school for example moving up to Year 7.

If you need any advice or have questions relating to uniform for your school, then please get in touch.

The best way to contact us is by e-mail and we aim to respond within 24 hours.

Send your questions to:

[sales@school-shop.co.uk](mailto:sales@school-shop.co.uk)

## Saturday Opening

We will start our Saturday opening as soon as schools break for Summer.

Our first Saturday will be 22<sup>nd</sup> July and our last Saturday will be 2<sup>nd</sup> September.

Our Saturday opening times will be 8am to 3pm, again we recommend making an appointment, just visit our website from 10<sup>th</sup> July to book.



The cut-off date for ordering uniform online before school starts in September is:

**29th July**

Uniform can be ordered any time throughout the summer, but to guarantee you have your uniform in time for school starting in September please ensure we have your order by 29<sup>th</sup> July.

The Back to School season is a very busy time and we expect to receive around 10,000 orders this season. Due to the volume of orders received it can take 2-3 weeks to process orders which are placed during Back to School.

If you require an update on an order, please allow 2 weeks from placing the order before you contact us for an update and the best way to contact us is by e-mail.